



Stephen M. LaDuque, DDS, PA

**Information for Our Patients About Usual and Customary Insurance Benefits**

Your insurance company has developed maximum fee schedules for dental services. These schedules are internal to your insurance company and may or may not cover all charges incurred during your treatment. The fee schedules often do not reflect the standard charges in our area.

Please be advised that you are responsible for the total charges or any differences remaining following payment by your insurance company. If you do not feel your insurance company has made payment on your account, please contact them or your Human Resources manager to discuss this matter.

I have been informed that my insurance benefits are "usual and customary" and understand the meaning of this. I further understand that any benefits not paid by insurance become my responsibility immediately after 60 days from the initial date of treatment.

\_\_\_\_\_  
Responsible Party

\_\_\_\_\_  
Date

**Cancellations**

Missed appointments or appointments that are not canceled at least 24 hours in advance will be charged for the time reserved for you, if we are unable to fill this appointment time. This charge is typically not reimbursable from insurance. There is a 24 hours, 7 day a week telephone coverage.

I have been informed of the cancellation policy for Stephen M. LaDuque, DDS, PA.

\_\_\_\_\_  
Responsible Party

\_\_\_\_\_  
Date